Direct Support Professional Training (DSPT) Regional Advisory Meeting Central Valley Regional Center March 15, 22 10AM-12PM

Minutes

Welcome, Introductions

- Service Hub Representatives-Janet Sloan, Margo Perkins, Renae Dominici, Ashley Gustin, Lydia German, and Kathy Lewis
- Regional Center Representatives-Guy Martin and Stacy Francis
- Regional Center Vendor Community Care Facility Provider Representatives-Nancy Luna and Linda Reaves
- SBCSS/CDE/DDS Representatives-Tina Silva SBCSS, Raymond Usac DDS, and Esther Sibal DDS

Purpose of DSPT Advisory Committee Meeting-

- To ensure that the Challenge Testing and Training are sufficiently scheduled to meet the needs of eligible DSPs within the Service Hub's regional center catchment area
- Provide updates from DDS and CDE on DSPT program issues
- Address and resolve issues related to the DSPT program within the local regional center catchment area
- Provide Training and Testing aggregate results

San Bernardino County Office of Education Report

- The Helpdesk is available from 9 AM to 4 PM Monday-Friday. Advise staff and administrators to not create account for their DSPs. Please have DSPs call the helpdesk to get assistance to register at 1-800-910-4604.
- In-Person and Virtual Trainings are now both being offered. DSPs need to pay attention to which platform they are registering for.
- Attendance should be able to be viewed up to 10 business days after the training ends. The administrator and DSPs can view their attendance up until those 10 days.
- Test results for virtual trainings can be viewed right away. DSPs must log in to view results.
- Tina Silva presented a PowerPoint. Displayed the DSPT homepage and how administrators can navigate their DSP's training and certificate information.
- FERPA Privacy Laws prevent the helpdesk in speaking with anyone other than the DSP. If the DSP needs assistance with translating, they may have a family member or their administrator assist them during a call to the helpdesk, but not a co-worker.

California Department of Education Report

- Materials and supply issues:
 - 1. Student Resource Guides were updated October of 2021. Can be downloaded.
- Local coverage (issues, development of formal agreements, etc.):
 - 1. 2022 recertification will be the first week of August virtually. This will include med skills, behavioral issues, and discussions regarding instruction online and In-Person.
 - 2. Trainings must be in system 35 days prior to class starting.

California Department of Developmental Services Report-

Program updates:

- Videos for trainings are being updating this year by DDS.
- Challenge Test to take place in June 2022 In-Person at Fresno site
- Esther displayed PowerPoint with data for February 2022. Enrollment numbers are 1,399 with 765 who tested and 714 that passed. Jan 1 to Feb 28, 22 Enrollment is 2, 267 Tested is 1,309 and passed is 1,228. These numbers are comparable with prepandemic numbers. The pass rate is 96%. The retention rate is around 67.16% for Year 1 and 69.97% for Year 2 due to DSPs dropping the class or not showing. This may be due to DSPs getting pulled to go to work or changing jobs.
- ASL interpreter restrictions. DSPs must attend if ASL services have been requested. A second request for the same DSP will not be permitted for another year if an absent occurs due to the scheduling and financial resources required to obtain services.
- Vendor ID numbers being used from a regional center now require an approval email along with the authorization letter signed by the regional center to be submitted to the hub, instructor, and the DSPT Helpdesk.

Legislation:

• No updates currently.

Program quality management system:

- Classroom observations are taking place by DDS and by the Hubs.
- Raymond will be working with CDE and the Hubs on handling behavior issues that are inappropriate during class. Instructors filing an incident report and notifying their Hub. A report will go to DDS, CDE, and SBCSS. The Hubs will be informed once those protocols are set in place.

Service Hub Report

- Renae Dominici asked Tina to confirm that it is OK for an administrator or family member to assist the DSP in logging in for the class or testing day. Tina responded that DSPs could have help logging in to their personal portal or zoom. It can't be a co-worker.
- There will be a May In-Person training. In June there will be a Challenge Test for Year 1 & Year 2.
- Kathy Lewis is already doing In-Person trainings in Tulare at the Tulare Adult School.

Regional Center Report

- Guy Martin responded that there is more of a need for year 1 trainings than year 2. He appreciates that the state departments and Hub started meeting that need and having more Year 1 trainings. Partly due to administrators having a high turn over with employment.
- Renae asked if she could participate in a new vendor meeting to go over any questions administrators may have regarding DSP. Guy responded that there is a residential provider orientation coming up on April 13, 22 from 9 to 12 p.m. virtually. Guy stated he could have me spend 15 minutes towards the end of the meeting to take any DSP questions. Renae plans on attending that meeting.
- Guy also said that Central Valley Regional Center does not allow any DSPs to use their vendor ID number. The Regional Center encourages DSPs to be employed so therefore the DSP can use the vendor number of the site they work at.

Provider Representative(s) Input – Nancy Luna and Linda Reaves had no questions.

DSP Trainer Input- Lydia German asked if DSPs will be able to receive a student manual for the virtual trainings? Raymond responded that due to cost efficiency there are no materials being given out. Only In-Person trainings will receive materials. The DSP can download the materials from their device. There are also PDF fillable forms to help them with notes and study the material on a virtual platform.

Next Meeting – Virtual Platform

Recap and Closure- Input from vendors/administrators are always appreciated in helping improve the DSP program. Working with a virtual platform is something that will continue along with getting back to offering some in-person trainings.