

Direct Support Professional Training (DSPT)
Regional Advisory Meeting
San Andreas Regional Center
April 27, 22 10AM-12PM

Minutes

Welcome, Introductions

- Service Hub Representatives-Janet Sloan, Margo Perkins, and Renae Dominici
- Regional Center Representatives-Ann Sieber, Ruby Hernandez, and Savanna Hartman
- Regional Center Vendor Community Care Facility Provider Representatives-
- SBCSS/CDE/DDS Representatives-Tina Silva SBCSS, Tara Neilson CDE, Raymond Usac DDS, and Esther Sibal DDS

Purpose of DSPT Advisory Committee Meeting-

- To ensure that the Challenge Testing and Training are sufficiently scheduled to meet the needs of eligible DSPs within the Service Hub's regional center catchment area
- Provide updates from DDS and CDE on DSPT program issues
- Address and resolve issues related to the DSPT program within the local regional center catchment area
- Provide Training and Testing aggregate results

San Bernardino County Office of Education Report

- The Helpdesk is available from 9 AM to 4 PM Monday-Friday. Advise staff and administrators to not create account for their DSPs. Please have DSPs call the helpdesk to get assistance to register at 1-800-910-4604.
- In-Person and Virtual Trainings are now both being offered. DSPs need to pay attention to which platform they are registering for.
- DSPs expected to give 100% of their attention to the training.
- DSPs must be able to log into their personal DSP portal to take the test.
- Test results for virtual trainings can be viewed right away. DSPs must log in to view results.
- Tina Silva presented a PowerPoint. Displayed the DSPT homepage and how administrators can navigate their DSP's training and certificate information.
- FERPA Privacy Laws prevent the helpdesk in speaking with anyone other than the DSP. If the DSP needs assistance with translating, they may have a family member or their administrator assist them during a call to the helpdesk, but not a co-worker.

California Department of Education Report

- Materials and supply issues:
 1. Student Resource Guides were updated October of 2021. Can be downloaded.
- Local coverage (issues, development of formal agreements, etc.):
 1. 2022 recertification will be the first week of August virtually. This will include med skills, behavioral issues, and discussions regarding instruction online and In-Person.
 2. Conducts observations of trainings.
 3. CDE oversees all fiscal questions for the DSP program as well as any concerns with trainings and materials.
 4. CDE and DDS work together to respond to any issues that the Hubs may need advisement in.

California Department of Developmental Services Report-

Program updates:

- Videos for trainings are being updating this year by DDS.
- Esther displayed PowerPoint with data for March 2022. Enrollment numbers are 1,590 with 872 who tested and 822 that passed. January 1 to March 31, 22 Enrollment is 3,480 Tested is 2,086 and passed is 1,960. These numbers are comparable with pre-pandemic numbers. The pass rate is 96%. The retention rate is around 67.16% for Year 1 and 69.97% for Year 2 due to DSPs dropping the class or not showing. This may be due to DSPs getting pulled to go to work or changing jobs.
- Registration will be available 20 days before the actual class start date.
- Vendor ID numbers being used from a regional center now require an approval email along with the authorization letter signed by the regional center to be submitted to the hub, instructor, and the DSPT Helpdesk (SBCSS) – dspt.helpdesk@sbcss.net
- More Year 1 trainings will be offered than Year 2. This is due to the demand for Year 1.
- Raymond went over DSP conduct expectations-Unprofessional behavior towards members of our team, RC Staff, trainers, and other students. Ensuring that unprofessional behavior is reported to Regional Center Coordinators that may put clients at risk.

Legislation:

- No updates currently.

Program quality management system:

- Classroom observations are taking place by DDS and by the Hubs.

Service Hub Report

- Jamie Rivera-Vallerstero DSP instructor for San Jose in San Andreas area will be working on some In-Person trainings as well as continuing virtual trainings.

Regional Center Report

- Every 4th Wednesday, San Andreas holds a Vendor/Administrator meeting. Ann Sieber requested that the Hub work around that time frame so vendors can attend the advisory meetings. Renae Dominici responded that next year's advisory regional center meeting will be at the beginning of the month.
- Ruby Hernandez mentioned the concerns regarding Level 4I homes not accepting individuals with severe behavior. Level 4I's are the highest level of care and should be taking in those individuals. The QA team that works with Level 4I homes will be working with the providers in meeting the criteria. Also ensuring that their staff have professional crisis training.
- Esther Sibal DDS, responded to Ruby's comments regarding Level 4I homes. Esther stated that the training academy will be able to offer DSP's additional training for those who work with crisis level homes. Other regional centers are experiencing the same challenges.

Provider Representative(s) Input –

DSP Trainer Input-

Next Meeting – Virtual Platform

Recap and Closure- Input from vendors/administrators are always appreciated in helping improve the DSP program. Working with a virtual platform is something that will continue along with offering some in-person trainings.