

Direct Support Professional Training (DSPT)  
Regional Advisory Meeting  
Valley Mountain Regional Center  
April 22, 22 10AM-12PM

## **Minutes**

### **Welcome, Introductions**

- Service Hub Representatives-Janet Sloan, Margo Perkins, Renae Dominici, Nick Curtin, and Ebicalina Casillas, SJCOE
- Regional Center Representatives-Katina Richison, Jennifer Stone, Linda DeLaurenti, Rukaiyah Jones, Erick Hernandez, Wanda Johnson, Stephanie Medina, Katie Murphy, and Brian Bennett
- Regional Center Vendor Community Care Facility Provider Representatives-Remy Raqueno
- SBCSS/CDE/DDS Representatives-Tina Silva SBCSS, Raymond Usac DDS, and Esther Sibal DDS

### **Purpose of DSPT Advisory Committee Meeting-**

- To ensure that the Challenge Testing and Training are sufficiently scheduled to meet the needs of eligible DSPs within the Service Hub's regional center catchment area
- Provide updates from DDS and CDE on DSPT program issues
- Address and resolve issues related to the DSPT program within the local regional center catchment area
- Provide Training and Testing aggregate results

### **San Bernardino County Office of Education Report**

- The Helpdesk is available from 9 AM to 4 PM Monday-Friday. Advise staff and administrators to not create account for their DSPs. Please have DSPs call the helpdesk to get assistance to register at 1-800-910-4604.
- In-Person and Virtual Trainings are now both being offered. DSPs need to pay attention to which platform they are registering for.
- DSPs expected to give 100% of their attention to the training.
- DSPs must be able to log into their personal DSP portal to take the test.
- Test results for virtual trainings can be viewed right away. DSPs must log in to view results.
- Tina Silva presented a PowerPoint. Displayed the DSPT homepage and how administrators can navigate their DSP's training and certificate information.
- FERPA Privacy Laws prevent the helpdesk in speaking with anyone other than the DSP. If the DSP needs assistance with translating, they may have a family member or their administrator assist them during a call to the helpdesk, but not a co-worker.

## California Department of Education Report

- Materials and supply issues:
  1. Student Resource Guides were updated October of 2021. Can be downloaded.
- Local coverage (issues, development of formal agreements, etc.):
  1. 2022 recertification will be the first week of August virtually. This will include med skills, behavioral issues, and discussions regarding instruction online and In-Person.
  2. Conducts observations of trainings.
  3. CDE oversees all fiscal questions for the DSP program as well as any concerns with trainings and materials.
  4. CDE and DDS work together to respond to any issues that the Hubs may need advisement in.

## California Department of Developmental Services Report-

Program updates:

- Videos for trainings are being updating this year by DDS.
- Esther displayed PowerPoint with data for March 2022. Enrollment numbers are 1,590 with 872 who tested and 822 that passed. January 1 to March 31, 22 Enrollment is 3,480 Tested is 2,086 and passed is 1,960. These numbers are comparable with pre-pandemic numbers. The pass rate is 96%. The retention rate is around 67.16% for Year 1 and 69.97% for Year 2 due to DSPs dropping the class or not showing. This may be due to DSPs getting pulled to go to work or changing jobs.
- Registration will be available 20 days before the actual class start date. Implementing in a few months.
- Vendor ID numbers being used from a regional center now require an approval email along with the authorization letter signed by the regional center to be submitted to the hub, instructor, and the DSPT Helpdesk (SBCSS) – [dspt.helpdesk@sbcss.net](mailto:dspt.helpdesk@sbcss.net)
- More Year 1 trainings will be offered than Year 2. This is due to the demand for Year 1.
- Raymond went over DSP conduct expectations-Unprofessional behavior towards members of our team, RC Staff, trainers, and other students. Ensuring that unprofessional behavior is reported to Regional Center Coordinators that may put clients at risk.

Legislation:

- No updates currently.

Program quality management system:

- Classroom observations are taking place by DDS and by the Hubs.

### **Service Hub Report**

- In-Person Trainings are being held in Stockton at the San Joaquin County Office of Education. There is a Challenge Test on June 3, 22 being held for both year 1 and year 2. All virtual trainings are available with a variety of class schedules to meet the needs of the DSPs.
- San Joaquin County Office of Education is avidly looking to hire a new DSP Instructor in Stockton to teach In-Person Trainings.

### **Regional Center Report**

- Coalition for Local Provider meetings take place monthly. April 25, 22 Renae Dominici will be attending to answer any DSP questions that new providers may have.
- The Regional Centers are still doing their annual visits and checking for any health and safety issues.

### **Provider Representative(s) Input –**

- Remy Raqueno has been able to have all her DSPs get registered. Remy also asked if her DSPs could take a year 2 right after taking a year 1 training? Renae Dominici responded that there is no restriction on waiting to take their Year 2. The DSP must receive their results before the DSPT site will allow them to enroll for another class. Raymond Usac with DDS confirmed that the information is correct on having no wait time between taking their year 1 and year 2 training.

### **DSP Trainer Input-**

- Nick Curtin requested that Tina Silva with DSPT display how DSPs can enter their zip code in the search box when looking up In-Person trainings on the [www.dsptrain.org](http://www.dsptrain.org) site. Tina was able to show where to enter the zip code to locate a training closest to their area.
- Nick Curtin reminded everyone to please have their DSPs register early. SJCOE can then determine if all enrollments are aware that they registered for an In-Person training rather than a virtual instruction.

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### **Next Meeting – Virtual Platform**

**Recap and Closure-** Input from vendors/administrators are always appreciated in helping improve the DSP program. Working with a virtual platform is something that will continue along with offering some in-person trainings.