

Direct Support Professional Training (DSPT)
Regional Advisory Meeting
Central Valley Regional Center
November 10, 22 10AM-12PM

Minutes

Welcome, Introductions

- Service Hub Representatives-Janet Sloan, Margo Perkins, Renae Dominici, Ashley Gustin, Ismael Martinez, and Kathy Lewis
- Regional Center Representatives-Stacy Francis, Amy McMahon, and Jeaneane Yturalde
- Regional Center Vendor Community Care Facility Provider Representatives-Nancy Luna, Linda Reaves, Amor Alegre, Estelle Dailey, and Anton Peyton
- SBCSS/CDE/DDS Representatives-Tina Silva SBCSS and Raymond Usac DDS

Purpose of DSPT Advisory Committee Meeting-

- To ensure that the Challenge Testing and Training are sufficiently scheduled to meet the needs of eligible DSPs within the Service Hub's regional center catchment area
- Provide updates from DDS and CDE on DSPT program issues
- Address and resolve issues related to the DSPT program within the local regional center catchment area
- Provide Training and Testing aggregate results

San Bernardino County Office of Education Report

- The Helpdesk is available from 8:30 AM to 3:30 PM Monday-Friday. Advise staff and administrators to not create account for their DSPs. Please have DSPs call the helpdesk to get assistance to register at 1-800-910-4604.
- In-Person and Virtual Trainings are now both being offered. DSPs need to pay attention to which platform they are registering for.
- Attendance should be able to be viewed up to 10 business days after the training ends. The administrator and DSPs can view their attendance up until those 10 days.
- Test results for virtual trainings can be viewed right away. DSPs must log in to view results.
- Tina Silva presented a PowerPoint. Displayed the DSPT homepage and how administrators can navigate their DSP's training and certificate information. Home page→Sign In→DSP Portal→DSP Certification Lookup→Enter Name, DOB, Last 4 digits of SSN of DSP.
- FERPA Privacy Laws prevent the helpdesk in speaking with anyone other than the DSP. If the DSP needs assistance with translating, they may have a family member or their administrator assist them during a call to the helpdesk, but not a co-worker.

California Department of Education Report-Tara Neilson absent, Raymond gave report

- Materials and supply issues:
 1. Student Resource Guides can be downloaded.
- Local coverage (issues, development of formal agreements, etc.):
 1. Coordinates training schedule (Online/In-Person), facility/classroom reservation, and provides trainer materials and equipment.
 2. Provide statewide support of DSPT trainings 4 Hubs - Riverside, Fresno, Orange, and Butte.
 3. Conducts trainer monitoring, hiring, and annual trainer re-certification.
 4. Maintains Department of Social Services vendorization and course certification of DSPT curriculum for Residential Facility Administrators.

California Department of Developmental Services Report-

Program updates:

- Raymond displayed PowerPoint with data for October 2022. Enrollment numbers are 1,740 with 914 who tested and 876 that passed. Jan 1 to Oct. 31, 22 Enrollment is 12,246 Tested is 7,744 and passed is 7,305. The pass rate is 96%. Challenge Test (10%) 20 enrolled/10 tested/ 1 passed in 2021. The retention rate is around 59.86% for Year 1 and 67.97% for Year 2 due to DSPs dropping the class or not showing. This may be due to DSPs getting pulled to go to work or changing jobs.
- DSPs may **not miss more than 3 hours of classroom instruction**.
- Vendor ID numbers being used from a regional center now require an approval email along with the authorization letter signed by the regional center to be submitted to the hub, instructor, and the DSPT Helpdesk SBCSS dspt.helpdesk@sbcss.net
- Registration is available 20 days before the actual class start date.
- More DSPT Year 1 classes vs Year 2 classes. Help ease influx of enrollment for Year 1.

Legislation:

- No updates currently.

Program quality management system:

- Classroom observations are taking place by DDS and by the Hubs.
- DSP Expectations- While in training, DSPs cannot provide any form of assistance to consumers/clients. They will be asked to exit the class, and this will affect their attendance. Unprofessional behavior towards any members of our team, RC staff, trainers, and other students will not be tolerated and can be denied participation to the DSPT training.

Service Hub Report

- Renae Dominici went over the struggle to get enough DSPs enrolled in an In-Person training. Asked if the providers who are present today could give some insight to why they feel the enrollment is so low.
- There will be a January In-Person training for Year 1 in the evening at the Fresno location.
- Renae will email Amy, Stacy, and Jeaneane the In-Person schedule for January to post.
- Kathy Lewis is offering In-Person trainings in Tulare. There have been a few trainings cancelled due to a low enrollment.

Regional Center Report

- Amy McMahon gave report- There have been 3 new orientations this year with a great turnout. Plan on having a January 2023 new orientation and another in April 2023.
- Amy explained that providers who attend the new orientations do not have a facility or staff at that point. They are in the beginning stages of becoming vendors.
- Staffing issues have been a concern. There is a DSP shortage and finding enough staff.
- Postings for New Providers are posted on the Central Valley Regional Centers website.
- Strong need for more Level 4I Behavior Homes.
- Jeaneane Yturralde is new and took over when Guy Martin retired.
- Amy is looking into the Regional Center in the Visalia area being used to host DSP trainings.

Provider Representative(s) Input – Estelle Dailey responded to the low enrollment for In-Person trainings. Estelle does feel it is due to staffing with having such a high turnover.

DSP Trainer Input- Kathy Lewis also agrees that staffing is an issue. She feels that more DSPs are seeing that they can make more money working somewhere else for a higher wage. Kathy also wants to encourage the administrators to not wait the whole 12 months to get their staff certified. Most administrators wait until auditing in March and then panic to get their staff into trainings.

Ashley Gustin agrees that In-Person is so much more engaging. She shared that when she taught a class back in July 2022, there was a DSP that took a virtual training twice and didn't pass due to a language barrier. That same DSP did very well in the In-Person training and passed in July!

Next Meeting – Virtual Platform

Recap and Closure- Input from vendors/administrators are always appreciated in helping improve the DSP program.