# Direct Support Professional Training (DSPT) Regional Advisory Meeting Regional Center of the East Bay & Golden Gate January 30, 23 10:30 AM-12PM

# **Minutes**

## Welcome, Introductions

- Service Hub Representatives-Janet Sloan, Margo Perkins, Renae Dominici, and Dr. Cindy Christovale
- Regional Center Representatives-Michael Minton RCEB and Sean Galvin GGRC
- Regional Center Vendor Community Care Facility Provider Representatives-Dorreen Roth
- SBCSS/CDE/DDS Representatives-Tina Silva SBCSS, Tara Neilson CDE, and Raymond Usac DDS

# **Purpose of DSPT Advisory Committee Meeting-**

- To ensure that the Challenge Testing and Training are sufficiently scheduled to meet the needs of eligible DSPs within the Service Hub's regional center catchment area
- Provide updates from DDS and CDE on DSPT program issues
- Address and resolve issues related to the DSPT program within the local regional center catchment area
- Provide Training and Testing aggregate results

## San Bernardino County Office of Education Report

- The Helpdesk is available from 8:30 AM to 3:30 PM Monday-Friday. Advise staff and administrators to not create account for their DSPs. Please have DSPs call the helpdesk to get assistance to register at 1-800-910-4604.
- Registration fills so quickly now that the platform is online. Helpdesk advises to have DSP call prior to registration opening to assist in getting registered.
- In-Person and Virtual Trainings are now both being offered. DSPs need to pay attention to which platform they are registering for.
- Attendance should be able to be viewed up to 10 business days after the training ends. The administrator and DSPs can view their attendance up until those 10 days.
- Tina Silva presented a PowerPoint. Displayed the DSPT homepage and how administrators can navigate their DSP's training and certificate information.
- FERPA Privacy Laws prevent the helpdesk in speaking with anyone other than the DSP. If the DSP needs assistance with translating, they may have a family member or their administrator assist them during a call to the helpdesk, but not a co-worker.

#### California Department of Education Report

- Materials and supply issues:
  - 1. Student Resource Guides were updated October of 2021. Can be downloaded.
- Local coverage (issues, development of formal agreements, etc.):
  - 1. 2023 recertification will be in August In-Person. This will include med skills, behavioral issues, and discussions regarding instruction online and In-Person.

#### California Department of Developmental Services Report-

- Program updates:
  - DDS has released the new 7-Rights Video for the Medication Skills Test
     DSPs can only miss up to 3 hours before system drops them from the training.
  - 2. Raymond suggested that the Hub have a class to accommodate certain catchment areas that are in a high need for their staff. Janet said we will review what instructors are available to make those trainings happen. Example Cedars of Marin (In-Person).
  - 3. Raymond displayed PowerPoint with data for December 2022. Enrollment numbers are 14,163 with 9,092 who tested and 8,585 that passed. The pass rate is 96%. The retention rate is at 61.19% for Yr. 1 & 69.32% Yr. 2 due to DSPs dropping the class or not showing. This may be due to continued staffing issues.
  - 4. ASL interpreter restrictions. DSPs must attend if ASL services have been requested. A second request for the same DSP will not be permitted if an absent occurs due to the scheduling and financial resources required to obtain services.
- Legislation:
  - 1. No updates currently.
- Program quality management system:
  - Classroom observations are taking place by DDS and by the Hubs.

### **Service Hub Report**

- Dr. Cindy will be doing an In-Person Challenge Test in June 2023. Dr. Cindy will be planning to teach 1 In-Person training in the Fall of 2023. Abraham Hill will be able to teach 1 In-Person training once his training site opens back up. Ellen Faryna is also wanting to teach In-Person and will be notifying the site for a late Spring or early Fall in San Rafael which does cover the Marin County area. All our DSP Instructors will remain to instruct virtually while implementing a few In-Person trainings.
- Janet asked Tara Neilson CDE if the survey that all the instructors submitted would be reviewed at the August Conference this year? Tara responded that she would follow up with that. She needs to organize the data before sharing.

#### **Regional Center Report**

- Michael Minton with Regional Center of East Bay stated that although things are moving forward from COVID, there are day programs that are not open yet and still doing virtual. Michael has not had any negative feedback regarding DSP. There are definitely enough trainings being offered. Regional Center of East Bay is starting to do In-Person reviews again.
- Sean Galvin with Golden Gate Regional Center agreed with what Michael had to say regarding some programs still being virtual only. Sean said that having multi-language materials available would be appreciated due to the need in their area.

#### Provider Representative(s) Input -

 Dorreen Roth with Cedars of Marin, GGRC area would like to have In-Person trainings at their site again. They have interrupters for the French Haitian DSPs that need In-Person due to language barrier. Dorreen said she appreciates these Advisory meetings for the updates.

# **DSP Trainer Input-**

• Dr. Cindy Christovale asked Tara Neilson CDE, if she may add to the notes from the survey that was sent out and due in January 2023 regarding curriculum. Tara responded that any additional notes would be great, and Dr. Cindy can email those notes to her.

**Next Meeting –** Virtual Platform

**Recap and Closure-** Input from vendors/administrators are always appreciated in helping improve the DSP program. Working with a virtual platform is something that will continue along with In-person trainings.