

Direct Support Professional Training (DSPT)
Regional Advisory Meeting
Valley Mountain Regional Center
April 17, 2023

Minutes

Welcome, Introductions

- Service Hub Representatives-Janet Sloan, Margo Perkins, Renae Dominici, Pam Knapp, Ebicalina Casillas, and Nick Curtin
- Regional Center Representatives- Brian Bennett, Katina Richison, Linda DeLaurenti, Wanda Johnson, Eric Hernandez, and Robert Fernandez
- Regional Center Vendor Community Care Facility Provider Representatives- Kim Contrevo, Elizabeth Rodriguez, Laura Reeves, Doris Woodruff, Eulerina Koester, Pamela Survine, Nita Laguna, Tena Meinders, Elizabeth Bennett, Loretta Livingston-Anthony, Karen Puente, Kris Caballa, and Kim Yien
- CDE/SBCSS/DDS – Tina Silva SBCSS, Raymond Usac DDS, Jennifer Niklas DDS, Stephanie McNay DDS, Melissa Devlin DDS, and Tara Neilson CDE.

Purpose of DSPT Advisory Committee Meeting-

- To ensure that the Challenge Testing and Training are sufficiently scheduled to meet the needs of eligible DSPs within the Service Hub's regional center catchment area.
- Provide updates from DDS and CDE on DSPT program issues.
- Address and resolve issues related to the DSPT program within the local regional center catchment area.
- Provide Training and Testing aggregate results.

California Department of Developmental Services Report

- Program updates:
 1. DSPs may **not** miss more than **3 hours** of classroom instruction.
 2. 7 Rights Video has been updated, available on YouTube and Vimeo. Links below.
 3. <https://www.youtube.com/watch?v=H9t-Hy69ZEY>
 4. <http://edit.mov/>
 5. Enrollment numbers as of March 1, 2023 - March 31, 2023- Enrolled total is 1,791, Tested 977, Passed 924.
Retention Rate 61.19% Year 1, 69.32% Year 2 in 2022.
 6. The quizzes are now in Spanish for the trainings.
 7. Raymond showed PowerPoint. Went over expectations during trainings.

- Legislation:
No updates currently
- Program quality management system:
Conducted trainer observations for 2022/2023

California Department of Education Report

- Materials and supply issues:
 1. Materials will have 2023 on student guides by this October.
- Local coverage (issues, development of formal agreements, etc.):
 1. Curriculum updates 18-month project. Getting the contract in place.
 2. DSP Recertification for DSP Instructors July 31, 2023, through August 4, 2023

San Bernardino County Office of Education Report

- The Helpdesk is available from 8:30 AM to 3:30 PM Monday-Friday. Advise staff and administrators to not create account for their DSPs. Please have DSPs call the helpdesk to get assistance to register at 1-800-910-4604.
- Registration fills so quickly now that the platform is online. Helpdesk advises to have DSP call prior to registration opening to assist in getting registered.
- In-Person and Virtual Trainings are now both being offered. DSPs need to pay attention to which platform they are registering for.
- Testing results are available immediately for virtual trainings as soon as testing is submitted.
- Vendors have access to view testing results. Must have correct information to view records.
- Attendance should be able to be viewed up to 10 business days after the training ends. The administrator and DSPs can view their attendance up until those 10 days.

Service Hub Report

- In-Person training will continue to be offered at SJCOE. The enrollment for the In-Person classes is still low. Want to encourage vendors/administrators to have their staff sign up for In-Person especially if their DSP has difficulty navigating an online platform.
- San Joaquin County Office of Education are hiring this year. The DSP instructor will be teaching virtually and instructing In-Person part time.
- SJCOE just completed a Challenge Test for their area on March 7, 2023. Will offer another challenge test next spring of 2024.

Regional Center Report

- Brian Bennett is working on some solutions with their Program Design to find out where the gaps are regarding DSPs having all their training needed to perform their duties. Working with providers to offer any further assistance.
- Brian feels that having more In-Person training is valuable from a QA perspective.
- May 4, 2023, CVRC on Wheels: Pixley/CVRC Sobre Ruedas: Pixley, Contact your service coordinator or email equity@cvrc.org

Provider Representative(s) Input –

- Elizabeth Rodriguez had some concerns regarding how complete the DSPs are learning the medication portion of the training virtually. She has noticed a DSP that completed the training was making some medication errors. Tara with CDE responded that this information will be part of the DSP conference in August with all the DSP instructors. Ensuring that the Medication is taught consistently and making sure the DSPs grasp the process of the 7 rights before testing them.
- Laura Reeves asked when there will be another Year 2 In-Person training held in Stockton. Renae, Fresno DSP Hub responded that there was a year 2 that just took place in March 2023. The next year 2 In-Person will be in August 2023. Laura also noted that In-Person classes are more beneficial.
- Loretta Livingston Anthony asked if Day Programs and other homes will be implemented in having to take DSP certification training? Raymond said that additional authorization would be required to enroll. Loretta also inquired about specialized services and how to expedite the vendorize process. Brian with VMRC responded, Loretta can contact VMRC resource development who addresses these concerns. Day Program In-Home is 091. Loretta would like to see classes being offered in smaller sections to break up the (35) hour training. Nick responded that previously SJCOE offered a variety of schedules. The Fresno Hub did point out that virtual classes are being offered in mornings, evenings, weekends, and weekdays. Loretta didn't realize how flexible the DSP training schedule is. Please go to www.dspttrain.org to view classes.

DSP Trainer Input –

- Nick Curtin asked if there have been any changes with the drop rate due to the new (3) hour allowed time to miss from a training. Raymond responded that Tina Silva, DSPT helpdesk would have to do an assessment to see the drop rate since the (3) hour went into effect.
- Nick asked since there are quizzes in Spanish, will the test still be in English? Raymond said Yes, at this time the test is only in English.
- Pam Knapp, Director of SJCOE wanted to thank Nick for his excellent training skills and postponing his retirement to help with classes. He is very valued.

Next Meeting – Virtual Platform

Recap and Closure- Input from vendors/administrators in helping improve the DSP program.