Direct Support Professional Training (DSPT) Regional Advisory Meeting Kern Regional Center May 15, 23 10:30AM-12PM

Minutes

Welcome, Introductions

- Service Hub Representatives-Margo Perkins, Renae Dominici, Lisa Jo Gage, Tamerla Prince, and Jamie Beckner
- Regional Center Representatives-Joanne Frasher, Maricela Villa, Rome Quiton, and Lynn Clark
- Regional Center Vendor Community Care Facility Provider Representatives-John Noriega, Alejandra Chavez, Reyna Carbonell, Alexis Rutledge, Stacy Krebs, Joan Aquino, Robert Clemente, and Louie Clemente
- SBCSS/CDE/DDS Representatives-Tina Silva SBCSS, Tara Neilson CDE, Raymond Usac DDS, Stephanie McNay DDS, Melissa Devlin DDS, and Jennifer Niklas DDS

Purpose of DSPT Advisory Committee Meeting-

- To ensure that the Challenge Testing and Training sufficiently meet the needs of eligible DSPs within the Service Hub's regional center catchment area.
- Provide updates from DDS and CDE on DSPT program issues.
- Address and resolve issues related to the DSPT program within the local regional center catchment area.
- Provide Training and Testing aggregate results.

San Bernardino County Office of Education Report

- The Helpdesk is available from 8:30 AM to 3:30 PM Monday-Friday. Advise staff and administrators to not create accounts for their DSPs. Please have DSPs call the helpdesk to get assistance to register at 1-800-910-4604
- In-Person and Virtual Trainings offered. DSPs need to pay attention to which platform they are registering for.
- Obtain attendance up to ten business days after the training ends. The administrator and DSPs can view their attendance up to those 10 days.
- Test results for virtual training are in right away. DSPs must log in to view results.
- Tina Silva presented a PowerPoint. Displayed the DSPT homepage and how administrators can navigate their DSP's training and certificate information.

- FERPA Privacy Laws prevent the helpdesk in speaking with anyone other than the DSP. If the DSP needs assistance with translating, they may have a family member or their administrator assist them during a call to the helpdesk, but not a co-worker.
- Remind staff not to create duplicate records. This interferes with the registration process and incorrect records.

California Department of Education Report

- Materials and supply issues:
 - 1. Student Resource Guides updated in October of 2021. Can be downloaded.
 - 2. Curriculum updates in the next 18 months. Working on contract and update.
- Local coverage (issues, development of formal agreements, etc.):
 - 1. 2023 recertification will be the first week of August virtually. This will include med skills, and discussions regarding instruction online and In-Person.

California Department of Developmental Services Report-

Program updates:

Seven Rights Video Links:

- Youtube: <u>The Seven Rights of Assisting Individuals with Self-Administration of</u> <u>Medication - YouTube</u>
- Raymond displayed PowerPoint with data from January to April 2023 enrollment numbers. Jan 1 to April 30, 23 Enrollment is 5,142 Tested is 3,318 and passed is 3,138. The pass rate is 96%. The retention rate is around 61.62% for Year 1 and 69.1% for Year 2 due to DSPs dropping the class or not showing. This may be due to DSPs' work-related schedule issues and personal or illness that caused an incomplete result.
- Only (3) hours of absence before dropped from training.
- Quizzes are now available in Spanish.
- Vendor ID numbers being used from a regional center now require an approval email along with the authorization letter signed by the regional center to be submitted to the hub, instructor, and the DSPT Helpdesk (SBCSS) – <u>dspt.helpdesk@sbcss.net</u>

Legislation:

• No updates currently.

Program quality management system:

• Classroom observations are taking place by DDS and by the Hubs.

Service Hub Report

- In-Person training in the Kern area starting in June 2023.
- Challenge Test held on June 9, 2023 for both Year 1 and Year 2.
- June 19th 23rd, 2023 Year 1 In-Person Training
- August 14th 21st, 2023 Year 2 In-Person Training
- Challenge Test September 7, 2023 for both Year 1 and Year 2
- October 16th-23rd, 2023 Year 1 In-Person training
 - Please go to <u>www.dsptrain.org</u> to register for DSP trainings.

Regional Center Report- Joanne Frasher Community Service Specialist Kern Regional Center

• Joanne Frasher introduced Lynn Clark, Program Manager with Community Service Department Kern Regional Center.

New Development in Kern County

- Advanced Behavior Support Home opening in September 2023.
- Children's Home in Ridgecrest.
- Three bed Adult Residential Crisis Home in Bakersfield.

Provider Representative(s) Input – Louie Clemente said that no DSPs should be driving and distracted. Louie feels that DSPs need to pay attention. Tamerla Prince, our DSP Instructor, appreciates Louie and the other administrators that are in attendance and ensure their staff are prepared.

DSP Trainer Input- Tamerla Prince DSP Instructor for Kern introduced our new DSP Instructor Jamie Beckner who will be teaching virtually. Jamie works at Positive Purpose and is in the Kern area.

Tamerla has observed that the DSPs are not reading their Welcome emails. The emails include classroom expectations and materials that need to be prepared prior to class beginning. There have also been DSPs that are driving during the training and instructors must pause to communicate there is no driving during training.

Lisa Jo Gage is now doing In-Person training and is excited for that one-on-one interaction.

Next Meeting – Virtual Platform

Recap and Closure- Appreciate input from vendors/administrators in helping improve the DSP program.